

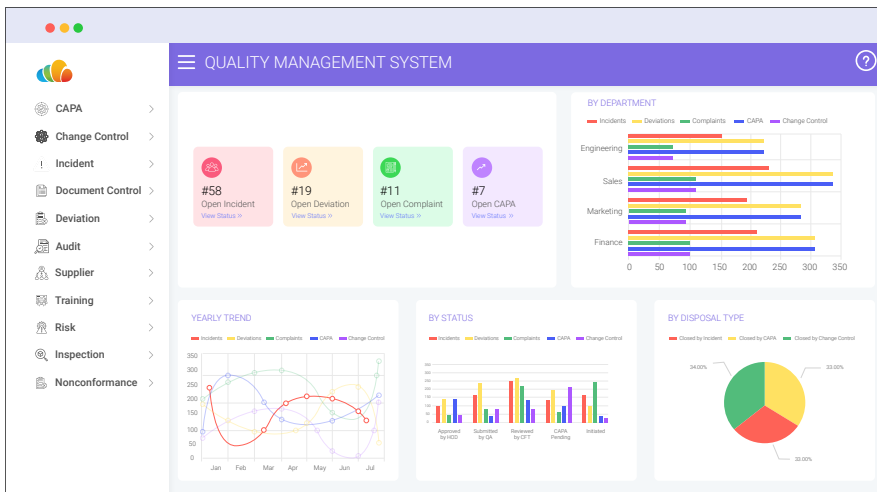
## Simplify Quality Management with Microsoft 365-Based QMS

BizPortals QCFlow, a quality management system powered by Microsoft 365, is a comprehensive solution that streamlines and automates quality management processes. It provides seamless cross-module interlinking, enabling organizations to manage operations efficiently. The system fosters cross-functional team collaboration using the robust Microsoft 365 platform, offering real-time access to critical information and analytics.

Drive continuous improvement with BizPortals QCFlow and leverage the quality management tools needed to meet quality and compliance requirements. With customizable workflows, real-time tracking, and analytics, BizPortals QCFlow empowers businesses to improve productivity and maintain regulatory compliance. Designed for ease of use, it leverages collaborative capabilities to enhance team communication and centralize quality management efforts.

## Focused Industries

- Manufacturing
- Distribution
- Chemicals
- Construction
- Healthcare
- Education
- Food & Beverage
- Professional Services
- Energy and Utilities
- And more



## Why BizPortals QCFlow?

- Automate, streamline, and digitize quality processes
- Standardize processes to achieve consistency in product, process, and service
- Ensure adherence to industry, regulatory, and compliance requirements
- Meet customer requirements and enhance satisfaction

## Key Benefits

### Application Benefits

- Highly customizable and configurable QMS to meet industry-specific needs
- Manage user permissions with ease, even as operations grow
- Robust security and compliance with Microsoft's secured cloud-based infrastructure
- Supports Microsoft 365 applications enabling, seamless integration and user experience
- Role-based user permissions, security, and control

## BizPortals QCFlow Features:

<b>Complaint Management</b>	Track and manage internal and external complaints. Log complaint details, link products, and attach files using integrated MS forms.
<b>Incident Management</b>	Create and track incidents in a centralized database with automated approval workflows. It allows cross-functional teams and impacted departments to document details and perform detailed investigations.
<b>Nonconformance Management (NC)</b>	Track nonconformances, perform root cause analysis, and document disposition, investigation, severity level, and impacted departments details.
<b>Corrective Action and Prevention Action (CAPA)</b>	Manage corrective and preventive action processes by documenting details related to regulatory compliance, risk assessments, investigation, and actions to be taken by departments and personnel.
<b>Change Control Management</b>	Initiate and document change requests. Implement changes, by assigning required actions for the product, process, or service to departments and personnel.
<b>Deviation Management</b>	Identify, document, and assess deviations. Notify the impacted departments and document assessment findings and actions to control deviations.
<b>Advanced Document Control</b>	Manage documents on a centralized system with robust document management and control features. Manage the review process, multi-level approval workflow, and document library extensions. Create and manage document libraries. Notify users to take action on documents. Track version history and metadata details.
<b>Standard Operating Procedures (SOP) Management</b>	Document SOPs and link to the modules. Assign the SOPs to departments. Review, approve, and verify the details.
<b>Training Management</b>	Conduct and assign training to departments or personnel. Track training progress and manage course catalogs, quizzes, documents, videos, and certificates.
<b>Audit Management</b>	Create, schedule, and conduct internal and external audits. Document audit findings and manage approval workflows.
<b>Risk Assessment</b>	Identify risks associated with products, processes, and services. Manage audit trails, document findings, develop mitigation plans, assign them to departments, perform analysis, and evaluate risks for better control.

### Business Benefits

- Ensure quality control and compliance
- Increased operational efficiency
- Seamless collaboration
- Reduced quality-related costs
- Streamlined operations
- Higher customer satisfaction
- Consistent, high-quality products
- Enhanced productivity and profitability

### Key Capabilities:

- Manage complaints, incidents, NC, CAPA, change control, deviation, document management, SOPs, training, audit management, and risk assessment—all in one place.
- Manage documents on a centralized platform with an advanced Document Management System (DMS) to streamline document handling and compliance
- Monitor the real-time data to maintain quality and compliance
- Interlink modules for seamless data flow
- Facilitates automated approval workflows, including serial and parallel approvals
- Enable cross-functional team collaboration
- Access detailed logs in each module for enhanced traceability

<b>Active Directory and E-Signature</b>	Authenticate users using Active Directory and enable secure electronic signatures for document approvals, with options to draw or upload signatures and maintain audit trails.
<b>Interlink Modules</b>	Facilitates interlinking of all the modules within BizPortals QCFlow.
<b>Field Level Tracker</b>	Easily track field-level changes.
<b>Notifications</b>	Receive email notifications for key actions such as reviews, approvals, and assessments.
<b>Cross-Functional Teams</b>	Enable cross-functional team collaboration, fostering communication across departments
<b>Analytics Dashboard</b>	Module-wise dashboards to analyze data and metrics, supporting better decision-making

## Integration with Acumatica ERP

BizPortals QCFlow integrates with Acumatica to automate data exchange between Quality Management and ERP systems.

### Key Capabilities

- Real-time access to customers, vendors, and stock items
- Automatic generation of deviations and nonconformance (NC) records in Acumatica for quality failures
- Enhanced traceability by linking quality issues directly to cases
- Secure document linking between systems without duplicating files
- Centralized document access with version control and a single source of truth
- Reduced manual data entry with role-based access control
- Secure and scalable workflow supporting compliance

## About BizPortals Solutions

We specialize in quality management solutions with over 20+ years of experience, helping organizations streamline quality processes, ensure compliance, and drive continuous improvement. Our team includes Microsoft 365 experts, developers, solution architects, and consultants who design and deliver scalable, secure, and configurable solutions. We are a trusted Microsoft Gold Partner, serving clients worldwide.